WEBER RESCUE SYSTEMS	**ERROR INDICATION FOR REPAIRS AND COMPLAINTS**	RMA-EN 2025A

Please add this form to each return shipment to WEBER RESCUE!

Company / Fire Department:	**Contact person (incl. telephone number/e-mail):**
Commission:	**Usage:** ◉ Fire Department ○ Industry
Type of tool (according to name plate): **ID number of tool (according to name plate):**	**Serial number (according to name plate):** **Production date (according to name plate):**
Error description (as accurate as possible):	

☐ Problem Hydraulics **for SMART-FORCE units*
☐ Problem Digital Hub (web interface)
☐ Problem Digital App Tool *(e.g.: iPhone 13)*: App version:
Operating system: Operating system version:

What has already been done (as accurate as possible):

When did the problem occur:

○ at first use
○ after a usage period of: amount of uses amount of cuts:
○ while cutting the following material: amount of cuts:
◉ others:

Visible damages:

☐ broken parts:
☐ damages at parts:
☐ leakages:
☐ none

Probable cause:

Type of used power unit (only nessesary for tools):

Other comments:	☐ **Cost estimation needed**

Please pack goods properly to avoid any further damag during transport.
We can't provide any liability for transport damages or loss of parts!

AUSTRIA
WEBER-HYDRAULIK GmbH, Emil Weber Platz 1, 4460
Losenstein SERVICE-CENTER - WEBER RESCUE
Phone: +43(0)7255/6237-12457, Fax: +43(0)7255/6237-12461
E-Mail: atl.servicecenter@weber-rescue.com

GERMANY
WEBER-HYDRAULIK GmbH, Emil-Weber-Straße 2/1, 74363 Güglingen
SERVICE-CENTER - WEBER RESCUE
Phone: +49(0)7135/71-10112, Fax: +49(0)7135/71-10396
E-Mail: servicecenter@weber-rescue.com